

Technical Brief

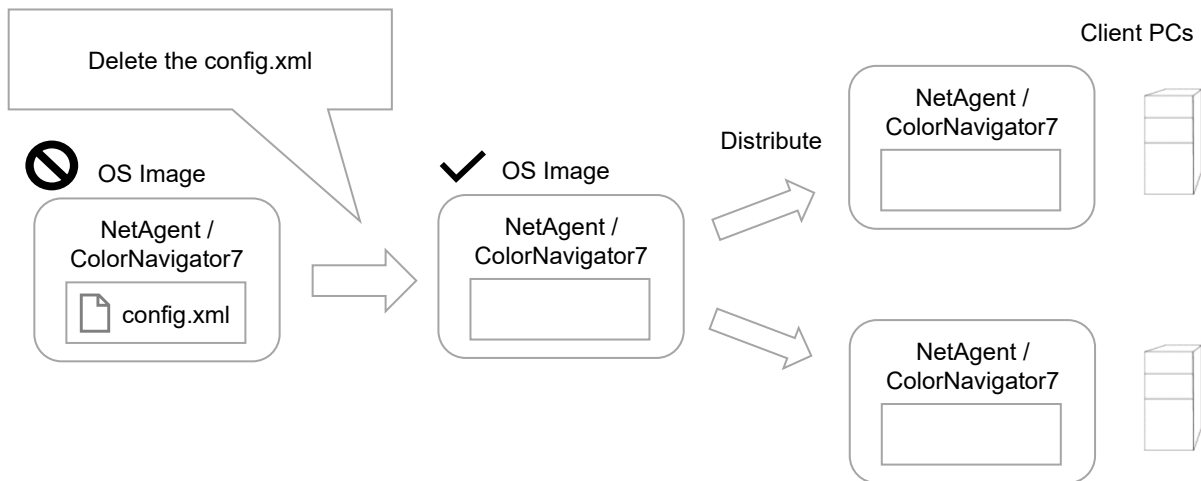
ColorNavigator Network Notes on using OS image distribution tool

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1. Notes on distributing NetAgent / ColorNavigator 7 with OS image

When distributing NetAgent / ColorNavigator 7 to client PCs using the OS image distribution tool, **be sure to delete the config.xml from the OS image.**



The config.xml is automatically generated when NetAgent / ColorNavigator 7 first connects to the ColorNavigator Network server. Delete the file by referring to the following location.

Location of config.xml

Software	OS	Location
NetAgent	Windows	%ProgramData%\EIZO\ColorNavigator NetAgent/
	Mac	/Library/Application Support/EIZO/ColorNavigator NetAgent/
	Linux	/var/opt/EIZO/ColorNavigator NetAgent/
ColorNavigator 7	Windows	%ProgramData%\EIZO\ColorNavigator 7\NetAgent\
	Mac	/Library/Application Support/EIZO/ColorNavigator 7/NetAgent/
	Linux	/var/opt/EIZO/ColorNavigator 7/NetAgent/

2. Solution to problem of computer names changing periodically

When the same config.xml is mistakenly distributed to multiple client PCs, you will see a problem with the computer names changing periodically in the monitor list of the server.

	Computer	Computer detection d Model	S/N
<input type="checkbox"/>	PC_10	2019-08-10 15:12 CG247X	2703
<input checked="" type="checkbox"/>	PC_88	2019-11-29 14:41 CG247X	2703
<input checked="" type="checkbox"/>	PC_88	2019-11-29 14:40 CG247X	2703
<input checked="" type="checkbox"/>	PC_88	2019-11-29 14:42 CG247X	2703
<input checked="" type="checkbox"/>	PC_35	2019-11-28 16:51 CG247X	2703
<input checked="" type="checkbox"/>	PC_88	2019-11-29 14:40 CG247X	2703
<input type="checkbox"/>	PC_47	2019-11-29 14:37 CG247X	2703

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	Computer	Computer detection d Model	S/N
<input type="checkbox"/>	PC_10	2019-08-10 15:12 CG247X	2703
<input checked="" type="checkbox"/>	PC_21	2019-11-29 14:41 CG247X	2703
<input checked="" type="checkbox"/>	PC_21	2019-11-29 14:40 CG247X	2703
<input checked="" type="checkbox"/>	PC_21	2019-11-29 14:42 CG247X	2703
<input checked="" type="checkbox"/>	PC_35	2019-11-28 16:51 CG247X	2703
<input checked="" type="checkbox"/>	PC_21	2019-11-29 14:40 CG247X	2703
<input type="checkbox"/>	PC_47	2019-11-29 14:37 CG247X	2703

To solve the problem, you need to delete the config.xml placed on the client PC once.

When NetAgent / ColorNavigator 7 connects to the server after deleting the config.xml from the client PC, a new config.xml will be generated and the computer name will be displayed correctly.